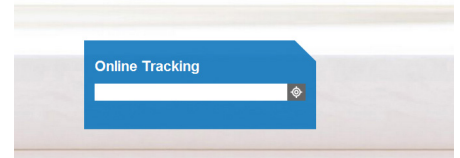


## YOUR ONLINE TRACKING OPERATION GUIDE

### LOG ON

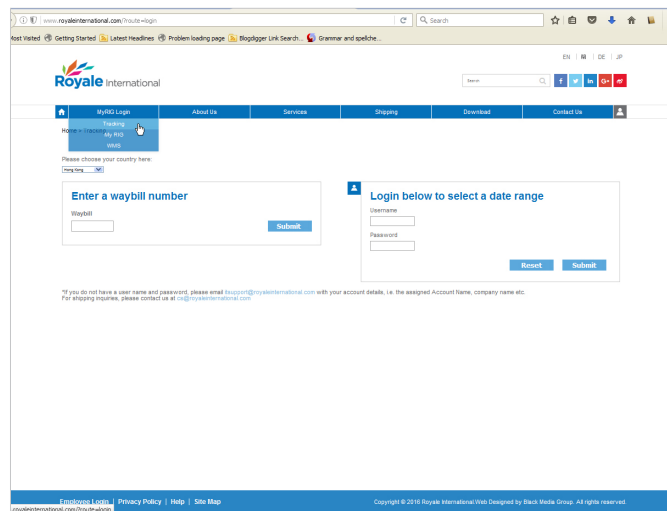
- Log on to the Royale International Group's homepage at [www.royaleinternational.com](http://www.royaleinternational.com).
- Click on the **Online Tracking** located on the left hand side of the website and **enter** your **registered account number** OR click on to the **MyRIG Login> Tracking** tab > then follow either **Option 1** or **Option 2** to get to your waybill's information.



### OPTION 1

#### TO TRACK ORDER STATUS FOR NON-REGISTERED USERS

- Click on **MyRIG Login>Tracking** button



- Enter your air waybill number on the Air Waybill box.

**Enter a waybill number**

Waybill

**Submit**

### OPTION 2

#### TO SET UP YOUR USER ACCOUNT

- Set up your **User account** by sending your account information to [info@royaleinternational.com](mailto:info@royaleinternational.com). (A notification will be issued to you shortly.)
- Upon receipt of your user account, **input** your **Username** and **Password**.

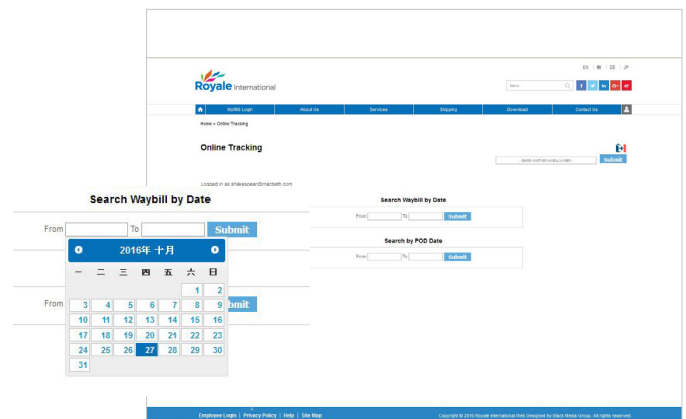
**Login below to select a date range**

Username

Password

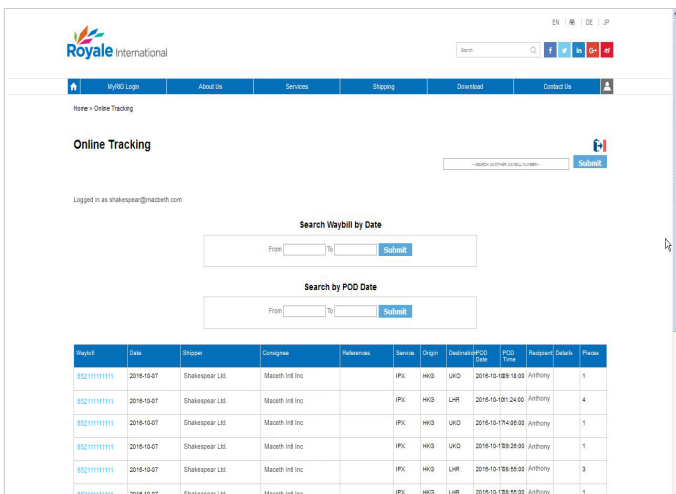
**Reset** **Submit**

- Enter your **Waybill** or **POD** date and search for your waybill's details



### WAYBILL'S INFORMATION

- Once you are in the Tracking System, you can click onto the link(s) for the **date, time, recipient, location, latest air waybill status** and **status of customs clearance**



### CONTACT US:

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